

**Return Policy:** If you are not satisfied with your purchase, returns or exchanges of purchased merchandise with cash or credit/debit card are welcome within 14 days of purchase. Purchases made through any third-party finance company are non-returnable/refundable unless the item is materially defective and we are notified within 7 days. Returned or exchanged merchandise must be in the condition received and in the original box and/or packaging. Returned phones or tablets are subject to a \$35 or 10% restocking fee, whichever is greater. Gizmo Depot reserves the right to refuse any refund with or without a purchase receipt. Software and OS work of any type is non-refundable. Prepaid services are also non-refundable. Tools purchased for DIY repair are non-refundable. Non-defective batteries returned are subject to a \$5 restocking fee. All special order parts, tools, devices, and accessories are non-refundable. All purchased parts must be returned in the same condition received and will incur a 15% restocking fee. Labor or repair of any type is non-refundable.

**Repair Warranty:** Gizmo Depot has a no-refund policy for any repair we perform; store credit is available only for warranty repairs we are not able to resolve through repair or replacement. Our warranty spans 1 year from the completed repair date, with the exception of PC parts, which have a 30-day warranty, smartphone logic board replacement parts which have a 90-day warranty, and replacement batteries that come with a 1-year warranty. This warranty becomes void if a device incurs software incompatibility, liquid damage, main circuit board defects, or owner abuse (including drops, breaks, cracks, and parts removal). Any device that cannot be properly tested prior to repair will not be eligible for a warranty. All TV repairs come with a 1-year warranty.

**Device Purchase Warranty:** New electronics come with a 1-year warranty. Refurbished or used electronics come with a 90-day warranty. This warranty is a guarantee that the devices or electronics will operate correctly according to their specifications. Warranty does not cover physical damage (cracks, chips, scratches, bumps, etc.), liquid exposure of any kind, nor software issues of any kind.

**Device Pick-up and Payment Policy:** The client has 30 days to pay for work completed on their device. After 30 days, Gizmo Depot reserves the right to recycle the device as payment for labor performed. In the event that a device has been picked up by the client and a balance is owed for work performed, Gizmo Depot reserves the right to charge the debit/credit card on file for the balance owed and work completed.

**By signing your receipt, you agree to our full warranty, privacy, and return policies. These policies are automatically implemented with purchases in-store that do not require signatures.**